

<b>TRAINING &amp; DEVELOPMENT TITLE</b>	<b>10533: DEPLOYING, CONFIGURING, and ADMINISTERING MICROSOFT LYNC SERVER 2010</b>
<b>PROGRAMME OVERVIEW</b>	
<p><i>This instructor-led course teaches IT professionals how to deploy, configure, and administer a Microsoft Lync Server 2010 solution. The course emphasizes Lync Server 2010 Enterprise Voice features from a deployment and configuration perspective. This course creates a solution that includes IM and Presence, Conferencing, and Enterprise Voice.</i></p>	
<b>CERTIFICATION</b>	<p>Upon successful completion of MICROSOFT EXAMINATION 70-664, the candidate will be rewarded MCTS CERTIFICATION by MICROSOFT</p>
<b>TARGET GROUP</b>	<p>This course is intended for IT professionals and telecommunications professionals, who want to learn how to install, configure, manage and maintain a Microsoft Lync Server 2010 environment. These professionals should have at least 3 years' experience working with unified communications software, including knowledge of and experience with Microsoft Office Communications Server 2007 R2.</p>
<b>DURATION</b>	5 Days [0930hrs TO 1730hrs]
<b>COURSE FEE</b>	Malaysian Ringgit Three Thousand and Five hundred only per pax
<b>VENUE</b>	TBA
<b>METHODOLOGY</b>	<ul style="list-style-type: none"> <li>▪ Hands-On – 70%</li> <li>▪ Theory – 30%</li> <li>▪ Case Studies</li> <li>▪ Exercises</li> </ul>
<b>CLO (CLASSROOM LEARNING OUTCOME)</b>	<ul style="list-style-type: none"> <li>▪ Describe how the features and architecture of Microsoft Lync Server 2010 enable real time communication and collaboration</li> <li>▪ Deploy Lync Server 2010</li> <li>▪ Configure users and rights using Role Based Access Control (RBAC)</li> <li>▪ Deploy and manage Lync 2010 clients</li> <li>▪ Configure and manage external user access using the Edge server role</li> <li>▪ Deploy basic Enterprise Voice functionality</li> <li>▪ Extend Enterprise Voice functionality to include Trunk options, call park orbit, and the unassigned number feature</li> <li>▪ Integrate Microsoft Exchange Server 2010 Service Pack 1 (SP1) Unified Messaging (UM) with Lync Server 2010</li> <li>▪ Configure the Response Group Service, including agent groups, queues, and workflows</li> <li>▪ Configure and manage conferencing</li> <li>▪ Configure and use archiving and monitoring</li> <li>▪ Perform backup and restore of Lync Server 2010 critical data</li> <li>▪ Improve bandwidth management using Call Admission Control (CAC)</li> <li>▪ Configure and deploy Enhanced 9-1-1</li> <li>▪ Configure a Survivable Branch Server for a branch office</li> </ul>
<b>COURSE OUTLINE</b>	<ul style="list-style-type: none"> <li>▪ FEATURES AND ARCHITECTURE OF MICROSOFT LYNC SERVER 2010</li> <li>▪ DEPLOYING MICROSOFT LYNC SERVER 2010</li> <li>▪ CONFIGURING USERS AND RIGHTS IN MICROSOFT LYNC SERVER 2010</li> <li>▪ CLIENT AND DEVICE DEPLOYMENT AND MANAGEMENT</li> <li>▪ EXTERNAL USER ACCESS</li> <li>▪ CONFIGURING BASIC ENTERPRISE VOICE FUNCTIONALITY</li> <li>▪ EXTENDING ENTERPRISE VOICE FUNCTIONALITY</li> </ul>

	<ul style="list-style-type: none"> <li>▪ MICROSOFT EXCHANGE SERVER 2010 SP1 UNIFIED</li> <li>▪ MESSAGING (UM) INTEGRATION</li> <li>▪ IMPLEMENTING RESPONSE GROUPS</li> <li>▪ CONFERENCING IN MICROSOFT LYNC SERVER 2010</li> <li>▪ MONITORING AND ARCHIVING</li> <li>▪ HIGH AVAILABILITY AND DISASTER RECOVERY IN MICROSOFT LYNC SERVER 2010</li> <li>▪ CALL ADMISSION CONTROL</li> <li>▪ DEPLOYING AND CONFIGURING ENHANCED 9-1-1</li> <li>• VOICE RESILIENCY FEATURES OF LYNC SERVER 2010</li> </ul>
<p style="text-align: center;"><b>ENROLLMENT REQUIREMENT</b></p>	<ul style="list-style-type: none"> <li>▪ They must be Malaysian Citizen (<u>100% HRDF claimable</u>).</li> <li>▪ Foreigners with Work Pass from MOHR (HRDF <u>not</u> applicable).</li> <li>▪ They must be <u>approved</u> by the designated officer/s for this program.</li> <li>▪ They must be of <u>18 years</u> of age or above.</li> <li>▪ They must have a minimum <u>PMR</u> qualification (not applicable for foreign workers with Work Pass from MOHR).</li> </ul>
<p style="text-align: center;"><b>PAYMENTS &amp; CLAIMS</b></p>	<p>THE PAYMENT IS TO BE PAID BY CROSSED CHEQUE MADE OUT TO “<b>MELIND HIGHER EDUCATION SDN BHD</b>”.</p> <p><b>HRDF 100% Claimable</b> status under our license: SBL-KHAS Category A. The Employer can claim direct from HRDF using the SBL SCHEME.</p> <p>Each employee MUST produce an official form (from MHE) for the employer for each class attendance to obtain the official invoice for the employer to make the claim from HRDF as we are a Category A HRDF License owner which allows 100% claimable option to the Employer.</p>